

QUALITY POLICY

IndiGrid shall strive for Zero Defect with Reliability Centred approach, Continuous Improvement culture by adoption of leading practices, robust quality governance, conformance to applicable requirements and leading standards



IndiGrid is committed to

- Adopt and implement best in class practices
- Strive for Zero Defect and eliminate Defect Recurrence
- Ensure consistent adherence to Quality Standards, Best Practices and Processes
- Establish First Time Right culture
- Drive efficiency and effectiveness
- Continuously improve and sustain what we do
- Abide by the law of the land and regulations

Governing principles

- All Failures can be prevented
- Management is responsible
- Fact based approach to decision making and problem solving
- Non-value-added activities can be minimized
- Audits must be conducted
- Trainings must be conducted
- People are the most important element of the Quality Management System
- Partners are critical for Quality conformance

(Harsh Shah)

Karshdolah

Chief Executive Officer IndiGrid

Date: 28th Dec, 2020